

**Health and Safety Rules ACCORDING TO Joint Ministries Act 1881/18-05-2020 / Circular: Δ1γ/Γ.Π/οικ 19954/20.03.2020**

Dear guests,

Due to the covid-19 pandemic, we are taking all appropriate measures to protect our guests and staff.

- A coordinator has been appointed as the person in charge to ensure that all health and safety rules ordained by the ministries of health and tourism are implemented.

- We provide each member of the staff with adequate personal protection. Each staff member's temperature is checked daily with a laser thermometer.

- There is special equipment (Covid-19 medical kit) in the event of a guest suddenly suffering from Covid-19 symptoms during his stay.

- Antiseptic with at least 60% alcohol will be available in each of our properties for our guests' use.

- Disinfection of keys.

- Disinfection of areas and items of high risk (remote controls, switches, surfaces, door handles etc)

- Disinfection of air- condition units by authorized personnel

- Steam cleaning of fabrics

- Collaboration with local Health Center; 4 very experienced doctors are on a 24h call

- Keeping a loge book with arrivals and departures of guests (name, nationality, date of arrival, departure day, telephone number, e-mail, address). This is only kept for reasons of protection of public health and is in no way a violation to our guests' personal information. It will be kept by the coordinator and will be presented only to the competent authorities in case of a covid case incident. It will be destroyed at the end of the 2020 tourist season.

- Payment: we recommend the use of credit cards or bank deposits for all transactions.

We will do our best to help you have an unforgettable stay.

We are looking forward to hosting you.

Please feel free to contact us in case you need any further information regarding your stay.

From the manager

**Coordinator:** FOTEINI LYCHNOU (Faye) [fayelychnou@hotmail.com](mailto:fayelychnou@hotmail.com)

+306944633123

Viber, whatsapp, fb, messenger as fayelychnou

**Certificate "HEALTH FIRST"** obtained according to Greek laws from the Ministry of Tourism (<http://www.mintour.gov.gr/>)

**Covid -19 loge book** for each of our properties; cleaning service, arrivals and departures will be monitored and registered. This is only kept for reasons of protection of public health and is in no way a violation to our guests' personal information. It will be kept by the coordinator and will be presented only to the competent authorities in case of a covid case incident. It will be destroyed at the end of the 2020 tourist season.

**Medical Kit:** Mask, gloves, antiseptic liquid are available in each of our properties

**Our maid** is properly dressed on entering each of our properties in order to clean the accommodation and well informed about all measures and cleaning & sanitizing methods that have to be applied.

**Welcoming Procedure:** Coordinator will be at the port wearing a mask and gloves to welcome the guests. A taxi can be arranged or a rented car to be waiting at the port according to the guests' wishes. In case no such arrangement has been made, luggage can be carried to the accommodation by the coordinator and the guests can walk to their accommodation (a distance of no more than 10' walk on foot).

**Check in:** after 3pm. Key by the door inside a padlocked kit (sterilized).

**Check out:** before 11am. Key on the door from the outside

Please contact us regarding your arrival and departure trip arrangements.

### **Housekeeping**

- Polybagged bath and beach towels will be provided.
- There will be no regular cleaning service. In case of a weekly stay, linen and towels will be provided in polybag packaging within the accommodation. If guests need regular cleaning service, it has to take place while guests are not inside the property.
- Dirty linen and towels should be placed in a dirty linen basket placed in each of our properties.
- Garbage can be removed by the manager every other day providing garbage bag is left outside the house.

**-If you feel unwell during your stay: contact the coordinator asap for advice on what to do next. DO NOT LEAVE YOUR APPARTMENT!**

